



Neighbors



FROM THE DIRECTOR'S DESK

For those of your that receive Social Security, please keep in mind that as you get your 2025 award letters you will need to get a copy to the office immediately.

We want to remind everyone since COVID, everything has gone back to normal in the office. EVERYONE will be required to come into the office for your annual recertifications. If you do not have transportation, you can call Macoupin County Transit and we will pay for it.

During the cold winter months your furnace will work more efficiently if you clean the filter regularly, we suggest monthly. If you cannot reach it or do not know how, call in a work order.

Stay Safe and Stay Healthy!

Dionne Wyatt, CEO



The office will be closed on the following dates:

****Tuesday, December 24th the office will close at 11AM.**

- Wednesday, December 25th and Thursday, December 26th to observe Christmas.
- Wednesday, January 1st and Thursday, January 2nd to observe New Years.

Address:

P.O. Box 303

760 Anderson St.

Carlinsville, 62626

(217) 854-5393

Fax: (217) 854-8749

Office Hours:

Monday & Tuesday

8 a.m.-4:30 p.m.

CLOSED WEDNESDAY

Thursday & Friday

8 a.m.-4:30 p.m.

EMERGENCY

NUMBER:

(217) 827-2100

EMERGENCIES

INCLUDE:

- ◆ Gas leaks
- ◆ Broken water pipes
- ◆ Exposed electrical wires
- ◆ No heat (if the outside temperature is 45-degrees or lower)
- ◆ Sewer line stoppage (not drain line)- this includes a clogged toilet
- ◆ CO/Smoke detector beeping or chirping

Also fire, flood, or anything that threatens life, safety or property damage.

HQS INSPECTIONS FOR DECEMBER

There are no scheduled inspections this month.

**INSPECTIONS MAY TAKE PLACE ON ANY DAY OF THE MONTH
BETWEEN THE HOURS OF**

8:00 A.M.- 4:30 P.M., MONDAY-FRIDAY

***Inspections may take place on any day of the month between the house of
8am-4:30pm Monday– Friday.**

**You do not need to be home for the inspection, if not home, a note will be
left.**

***Q&A (Quality Assurance) inspections may take place on work orders and inspections
anywhere from 3-5 days after the inspection/work order happened.**



**Macoupin County
Public Transportation**
509 Illinois Avenue | Gillespie, IL
Phone: 217-839-4130 Fax: 217-839-3809

NOVEMBER & DECEMBER GROUP TRIPS

WEDNESDAY, NOVEMBER 6TH | Dining & shopping in Litchfield

- Call for pick-up/drop-off location | Cost: \$10 per person
- Dining at Maverick
- Shopping in Litchfield - Aldi, Farm & Home, Goodwill, Dollar Tree, Harbor Freight, Shoe Carnival, Maurice's, Salvation Army, AND MORE!

THURSDAY, NOVEMBER 14TH | Ameristar Casino

- Call for pick-up/drop-off location | Cost: \$20 per person

FRIDAY, NOVEMBER 22ND | Dining & shopping in Springfield

- Call for pick-up/drop-off location | Cost: \$20 per person
- Lunch at Olive Garden

WEDNESDAY, DECEMBER 4TH | Dining & shopping in Litchfield

- Call for pick-up/drop-off location | Cost: \$10 per person
- Dining at Chinatown
- Shopping in Litchfield - Aldi, Farm & Home, Goodwill, Dollar Tree, Harbor Freight, Shoe Carnival, Maurice's, Salvation Army, AND MORE!

THURSDAY, DECEMBER 12TH | Dining & shopping in Fairview Heights

- Call for pick-up/drop-off location | Cost: \$20 per person
- Lunch at Golden Corral

FRIDAY, DECEMBER 20TH | Dining & shopping in Old St. Charles, MO

- Call for pick-up/drop-off location | Cost: \$20 per person

**Seats are limited and are available on a first come first served basis.
All trips must have a minimum of 6 riders to proceed.
Please call us at 217-839-4130 to reserve a seat.**

All riders are entitled to a 15-bag maximum limit, with the max weight of a bag being no more than 20lbs. All riders are responsible for their own bags and purchases. Macoupin County Public Transportation assumes no liability or responsibility for lost, damaged, or stolen items or property.

